

PRESIDENT'S NOTE

Two years ago, I stood before you at the Annual Conference and shared a picture of my son James who was on a ventilator. I wanted to put an image in your mind of why we do what we do. Our facilities must be able to protect patients who are not able to protect themselves. The clinicians will do their part to heal a patient, but it's our facilities that provide a safe environment for them.

Over the course of the past two years, so much has changed. A worldwide pandemic consumed all the resources we had. Protecting the patient and staff took on a whole new meaning. Cohort wards were created, ventilation strategies were developed, and PPE protocols changed drastically.

How were we, as North Carolina Healthcare Engineers, able to respond to the challenges that were placed before us? I believe, from the bottom of my heart, that through the education and relationships developed over the years within NCHEA, we were able to execute at the highest level. Being involved in NCHEA made a difference in the lives of our patients and staff.

When I spoke at the last Annual Conference, I spoke of being unremarkable. Typically, being unremarkable is not a good thing. But in our business, it's sought after. It takes a lot of hard work to be unremarkable. When everything works, and the environment we maintain protects those inside it, and when that protection goes unnoticed by both staff and patients, we have done our jobs extremely well!

The only way I'm able to be unremarkable is to stay engaged with NCHEA. Associate Members, there would not be an NCHEA without your support. Thank You! I encourage the NCHEA 2022 Board to remain focused on the health of the association and continue to support Member Education and Associate Member involvement. Our facilities need us to be the best we can be.



Thank you for allowing me to provide guidance and share my vision for NCHEA over the past two years. It has been one of the highlights of my career! We must continue to be the best at being unremarkable.

Deon Lewis, CHFM
 NCHEA 2021 President NCHEA

NCHEA 2021 President
DEON LEWIS CHFM
 CaroMont Health

Vendors, Sponsors, Exhibitors

Thank You

It is through trying times that we strive to overcome and rise above challenges. As 2020 came to a close and 2021 began, the pandemic remained, leaving an uncertainty of how to conduct the NCHEA conferences. With safety at the forefront, the Spring Seminar was produced virtually, and you, the vendors, were there to support our organization. As August approached, the NCHEA Board decided to proceed with an in-person conference and again, you were there to support our mission. Your continued support has helped NCHEA identify and prepare for the latest front line challenges and ultimately find success.



TYE FROST CHFM
 NCHEA 2021 Vendor Chair
 Carolinaeast Health System

On behalf of the entire NCHEA organization and our members, I would like to express our sincere gratitude for the vendors and the outstanding dedication they've given to our organization over the past year. Only together have we been able to exceed the expectations of the patients, fellow staff, physicians and visitors that we serve. Your endless support is appreciated and motivating to the membership of NCHEA.

Thank you once again for helping us deliver the expectation.

Tye Frost, NCHEA 2021 Vendor Chair

Great news everyone! NCHEA has received the "Platinum" award for all the hard work we did last year (2020). What a year it was to get all the requirements for ASHE Platinum. It takes all our efforts to pull this off!! - Deon Lewis NCHEA 2021 President.



Associate UPdate

ASSOCIATE FORUM Meeting Minutes

Wednesday, August 18, 2021 - 2:30 PM | OMNI GPI

I. Introduction of Debbie Gilbert, Nancy Padgett, Deon Lewis, Mike Cooke and Matthew Olson and their positions on the NCHCA Board and District Committees

- a) Nancy thanked Debbie for her work as Associate Board Liaison and the hard work she has done.
- b) Asked new members to raise their hands, thanked them for attending

II. Discussion reg: Districts and how to identify them – register for them or as an “All District” vendor

- a) Discussion of need for early planning and advertisement of District meetings. Some vendors find it difficult to attend meetings due to the short time period in which they are advertised then held.
- b) Discussion of District Liaisons and asking Associate Members for assistance to help the full members of the district to plan and execute events.

III. Introduction of Dona Noblett and discussion of the registration process for upcoming meetings

- a) Discussion of the Marketing and Website of the NCHCA
 - i) Associates recommended a “Marketing Committee” to assist the NCHCA in both the website and recruitment of full members.
- b) Some associate members are having difficulty accessing the NCHCA website – specifically if they use Google Chrome. www.nchea.com Has that been addressed?
- c) Associates recommended an online “searchable” directory of



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Nancy Padgett
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Thank you to all the NCHCA Associate Members who continue to support and sponsor our events! Your involvement is appreciated from the district level to the state level, virtual meetings to in-person events, If you would like to volunteer, contact your District Chair or the Associate Board Member anytime!

services to assist full members in finding associates fulfilling specific needs and/or a service directory by service type.

IV. Discussion of various types of events that would be fun additions to the types of events that we have for NCHCA (in addition to Golf) included:

- a) Virtual Escape Room (via Zoom)
- b) Zoom Cooking Lessons (w Bags of Recipe Items being delivered)
- c) Old School Bowling
- d) Curling & Baseball events
- e) Drive Shack / Top Golf
- f) Virtual Wine Tastings / Beer Tastings / Bourbon Tastings

V. Mike Cooke thanked everyone for their participation, attendance and ideas. Reminded everyone that not only are we planning fun networking events, but that the meetings should be educational and meaningful.

Action Items	Owner(s)	Deadline	Status
Finding District Liaisons for each district	Nancy Padgett	Jan 2022	Will work with Districts to identify associate members that have been involved and participated over the years to assist them with their goals for the coming year.
District Meetings Planning	Nancy Padgett	Jan 2022	Will work with the Districts to coordinate / plan timing for future meetings to add onto Website and begin planning early.
Google Chrome Issues	Dona Noblett	Jan 2022	Dona to look into Google Chrome issues and discuss with website providers – discuss patch or other fix.
Introducing New Networking Events	Debbie Gilbert	Jan 2022	Debbie will discuss the ideas that our Associates have brought forward as potential networking and/or meeting opportunities for 2022.
Associate Meeting for 2022	Nancy Padgett Wilma Joyner Debbie Gilbert Dona Noblett	March 2022	Meet and collaborate on how to make the Assoc. Meetings more meaningful – bring discussion – include board & district committee members and advertise early!

2021 Engineer of the Year



This year's gala brought some changes to our Engineer of the Year presentation. First, we took some time to recognize Michael Roberts of Atrium Health who was the 2020 Engineer of the Year but didn't get the opportunity to accept his award in person. After Michael's remarks, it was time to move on to this year's nominees. We put more focus on the nominees in our presentation since all the candidates were worthy of being Engineer of the Year.

The nominees this year were: District 1 – Deon Lewis (CaroMont Health), District 3 – Tony Powell (UNC/Rex Holly Springs Hospital), and District 4 – Joe Buri (UNC Health Southeastern). All met the call of producing a short video discussing their career in healthcare and their involvement with NCHEA. A special recognition to Tony Powell for not only adding some humor but also calling out someone for milking a beer. When it was time to open the envelope we initiated another new feature: The previous year's EOY announced this year's EOY. Michael Roberts made the big announcement that the 2021 EOY was Deon Lewis!

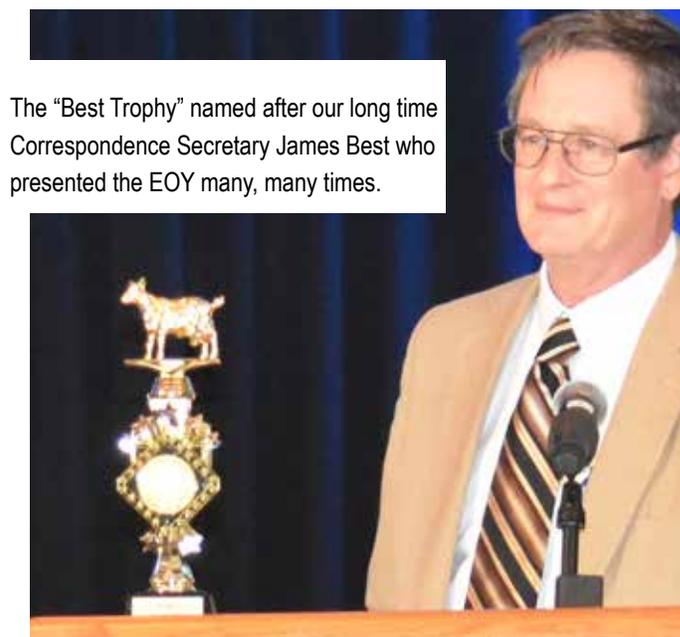
Deon is the Director of Facility Services at CaroMont Health in Gastonia where he leads a facility group for a 435 bed multi-campus healthcare system. He's been in the healthcare industry for over 20 years and has been a leader in both North and South Carolina. Over the course of his career, Deon has been exemplary in critical areas such as life-safety code management; environment of care compliance; operational cost management; energy efficiency; customer service; construction project management; and employee engagement.

Deon's vice president congratulated him for his efforts in meeting the five pillars of leadership excellence in his health system and for the respect Deon has among his clinical and non-clinical colleagues. His commitment to do what is right for the patient has led to high satisfaction with those he serves and leads. Next up for Deon, he'll be a key player in the largest expansion over the last 40 years for CaroMont with a new second campus plus a 146,000 square foot expansion of their main campus.

In addition to his work at these facilities, Deon has been involved at the district and state levels for NCHEA. He's had the unenviable task of leading NCHEA as President through the last two COVID-fueled years and managed to keep the organization flexible, growing and continuing to meet the mission of bringing education to our members.

On winning the Engineer of the Year award, Deon said, "When I look through the NCHEA directory and see the names of past Engineer of the Year award recipients, I am humbled to be in that group. The leadership provided by these individuals has kept NCHEA strong and keeps patients safe in their facilities. It is an exciting time for NCHEA with the involvement of young members who are becoming active. I want to thank my peers for the support they have given me over the years and thank you for the recognition."

Besides the traditional plaque for EOY, this year we also started giving out the Best Trophy named after our long time Correspondence Secretary James Best who presented the EOY many, many times. The trophy was a G.O.A.T. (Greatest of All Time) and is meant to be passed on to the following year's EOY. This year's revised presentation went well and gave some added recognition for all the worthy candidates as well as the spotlight for the EOY.



The "Best Trophy" named after our long time Correspondence Secretary James Best who presented the EOY many, many times.

DISTRICT NEWS

NCHEA District II

Last Meeting: Wednesday, October 18, 2021 - OMNI Grove Park Inn

Attendance: 25

Call to Order: Christine Fariss called Business meeting to order at 11:25 a.m

Minutes of Last Meeting - Christine Fariss read last meeting minutes, motioned to approve by two NCHEA full healthcare members

Approve Financial Report: District Financial Balance as of 8/12

Special Items: Join LinkedIn group, download NCHEA mobile app, "Front Line Staff" award discussion to recognize emerging leaders

New Business: Bailey Pennington and Matthew Bonds attending conference as new full healthcare members; Curtis Lefler retiring in January

District Updates: Hold October 7th for District 2 golf event (CHFM exam prep fundraiser) – free for D2 full healthcare members, other districts can join for a fee or through sponsorship

-Tom Reoch (FirstHealth) has been elected to serve as Secretary/Treasurer for the next year as Mike Cooke rolls off.

-Christine Trethaway Fariss and Shawn Parker will remain Chair and Vice-Chair, respectively, rolling into the next year.

-Associate Member Naomi Reale, Sisco Safety, will continue helping District 2 with event planning this year.

Board Updates: Development of education committee, EOY and Associate Board Member Elect elections to take place at conference 8/20

Next Meeting: October 7, 2021, at Greensboro National Golf Course (will be recorded) 10-10:30 a.m.

Adjournment: 12:00 p.m.

NCHEA DISTRICT II FALL MEETING/GOLF OUTING

THURSDAY, OCTOBER 7, 2021

Greensboro National Golf Course

330 Niblick Dr, Summerfield, NC 27358

WORKING AGENDA

9:30 AM - 10:30 AM - Registration

10:00 AM - 10:30 AM - Business Meeting - Full Healthcare & Associate Members *recording of the business meeting and education will be made available post-event.*

10:30 AM - 11:30 AM - Education - only for Full Healthcare Members

11:30 AM - LUNCH for all

12:00 noon - 12:45 PM - Fellowship and Warm Up for Golf

1:00 PM - 5:00 PM - GOLF - Shotgun Start

NCHEA District III Interactive Golf Outing

WEDNESDAY, OCTOBER 20, 2021

The District III is "Changing Up" our Standard Fall Golf Outing this year... it's going to include more food, more fun and more fellowship throughout the day with your peers, vendors and consultants!

Come and join us for a fun-filled NCHEA District III Interactive Golf Outing!!!

All proceeds from this event will be donated toward the Masonic Home for Children at Oxford which has a wonderful mission and history as the First Children's Home in North Carolina The Masonic Home for Children - Masonic Home For Children at Oxford (mhc-oxford.org)

If you are interested in helping the District's donation toward the Masonic Home for Children, you may use the "Pre-Paid Mulligans" link below. All of our Mulligan proceed money will go directly to the Donation - \$10 per Mulligan is specified – there is no limit to your donation amount!

WEDNESDAY, OCTOBER 20, 2021 | 9am Tee Time

River Ridge Golf Club | 3224 Auburn Knightdale Rd, | Raleigh, NC 27610 | golfriverridge.com

Hospital Engineers - Play for Free thanks to the generous support of our sponsors. You will be assigned to a Sponsored team at random by the NCHEA District III Golf Committee - Register yourself here: www.eventbrite.com/e/nchea-district-iii-fall-golf-outing-hospital-engineer-registration-tickets-166319136013

Pre-Paid Mulligans - \$10 each w Max of 2 Per Player or 8 Per Team available here:

www.eventbrite.com/e/mulligans-legalized-cheating-tickets-166328383673

[If link does not work, copy and paste into your browser.](#)

(Limit your usage of Mulligans to 2 per player please!!!)

NCHEA District IV Quarterly Meeting

WEDNESDAY, AUGUST 18, 2021 | Grove Park Inn, Asheville, NC

Attending: 8

Approve financial report: Joe Buri opened the District IV meeting and noted the previous district meeting the month prior.

Joe highlighted the previous minutes.

Joe provided the treasurers report. - Approval

District Officers: Joe announced the new District IV officers

1. Chair – Tye (William) Frost, Carolina East Health
2. Vice Chair - Robert Melton, Cape Fear Valley
3. Secretary/Treasurer – Derrick Cobb, Lenoir UNC Health Care

No New Business : Input Desired

Next District Meeting: TBD

Adjourned: Meeting adjourned

ASHE UPDATE

Michael D. Roberts

PE CHFM CHE SrHE SASHE

ASHE REGION 3 BOARD REPRESENTATIVE

Atrium Health, Director, Energy Services



First, I hope this finds everyone healthy and safe. Next, I want to congratulate NCHEA on a great live, in-person Annual Conference.

It was great to see everyone, the education was first-class, and the awards banquet entertainment was fun! Way to go!

Speaking of annual conferences – ASHE held their first live, in-person Annual Conference in two years! We had a great turnout with over 2,000 attendees. The Exhibit Hall was busy and full of energy, yet was spacious enough for adequate distancing among attendees. There was excellent education, with some speakers from our own state of North Carolina. A total of 12.5 CECs were available. We had a great Region 3 networking hour on Sunday afternoon, and it was wonderful to see everyone! There was a very positive response about the host city, Nashville, TN, with many comments requesting that the Annual Conference be held there again soon! Note that the Virtual Annual Conference is being held September 15-17, 2021. It will have new and different education sessions (and a few from the live conference) with a low cost to attend and 19 more CECs to obtain!

The ASHE Board held our third quarter meeting in Nashville in the days just prior to the conference. Many things were discussed including welcoming a new chapter – The Wyoming Society of Healthcare Engineering (WSHE). We also spent a lot of time reviewing our mission, vision, strategic imperatives and the future vision of healthcare with the purpose to update and revise the current master plan which was last updated in 2018. There will be more to come on this – stay tuned!

During the past 18 months, we've learned the importance of providing education in all formats to meet our members' needs. I'm impressed with the way ASHE, its faculty, and so many of you who serve as subject matter experts, came together to develop and deliver dozens of webinars, quick trainings, online courses, YouTube training videos, and virtual instructor-led trainings when it wasn't possible to hold

in-person education. Our goal is to continue to support your education needs virtually, in-person, and through on-demand programs and resources. Keep an eye out for the newly updated Health Care Construction Workshop online course that will be released right after the Annual Conference. And check out the education offerings page on the

ASHE website for upcoming programs.

ASHE continues to work with AHA in responding to the President's infrastructure package. ASHE advocated for a funding package including \$58 billion for potential emergency preparedness spending. ASHE is still working to find funding to cover \$390 billion in deferred maintenance in healthcare and is working hard to ensure that any infrastructure package includes funding for hospital physical environment.

Code Wins: Over 600 code changes occurred that ASHE was involved with. These changes either reduce burden or appropriately and cost effectively enhance patient care spaces since the 2012 editions of the codes.

The COVID Response Tactics Survey (CRTS) measured our response to the pandemic and will help prepare us for responding in the future. The ASHE CRTS has been recognized by the National Institute of Health (NIH) - National Disaster Research Program as the appropriate benchmarking method for the disaster and will be used as the standard method. In other words, ASHE set the standard.

ASHE is also setting standards when it comes to sustainability. ASHE is now the Energy Star Partner of the year for five years in a row! Data collected by our Energy to Care dashboard was successfully used to advocate for reducing potential burden on healthcare. Through collaboration and thought leadership, ASHE has been able to establish the scoring baseline for Energy Star certification for hospitals and MOBs.

A BIG thank you to all the ASHE affiliated chapters. The ASHE/chapter relationship is very important to our profession and our advocacy efforts.

Thanks to each of you for what you do every day – you make a difference!!

Technology Committee

The Technology Committee has been meeting monthly since January 2021 to develop a technology strategy for NCHEA. This strategy includes alignment of NCHEA's website messaging, leveraging our existing LinkedIn group to generate more membership engagement, and developing a future state social media strategy that will accomplish the following:

- Share NCHEA and wider ASHE news that is pertinent to NCHEA members
- Connect our members, potential members and the wider Healthcare Engineering community to share best practices and current events
- Announce and promote participation in District Meetings, membership drive efforts, conferences and more
- Highlight accomplishments of our members
- Have some FUN!

As a direct result of the Technology Committee's commitment to the new outreach strategy, member engagement and postings to NCHEA's LinkedIn page has doubled over the past ten months.

Also, money incentives can be a motivator! We posted a contest on NCHEA's LinkedIn page specifically for Healthcare Engineers with a \$50 gift card prize. To enter the contest they needed to share, aka "post", what they enjoyed most about NCHEA and "like" the original post. The winner of the gift card was Philip Johnson with Well-Spring! Congratulations, Philip!

Upon NCHEA Board approval of the social media survey the Technology Committee drafted, all members will have the opportunity to share the ways in which they would prefer to engage with NCHEA and its members. This feedback will inform the future state technology strategy, which the Technology Committee hopes to start executing prior to the 2022 Annual Conference in August.

Questions? Contact the Technology Committee Chair, Mike Rich mrrich@sampsonrnc.org

Submitted by: Christine T. Fariss ctrethaw@wakehealth.edu and Debbie K Gilbert dgilbert@espassociates.com

69th ANNUAL
Conference
& Exhibition

COME TOGETHER

With the support from sponsors like you, we are able to reach our vision for this conference. Please know that the partnerships with our sponsors are vital to our success and we appreciate each of you.

Thank You!



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Vote in the 2021 ASHE Election!

All eligible current ASHE members will be able to cast their vote for President-Elect and Advisory Board - Associate Member

Voting opens Tuesday, August 31, 2021 at 12:00 a.m. CT.

Voting closes Monday, September 20, 2021 at 11:59 p.m. CT.



NCHEA's own, Michael Roberts is running for ASHE President Elect Read about all the candidates and VOTE today!

www.ashe.org

Voting ends September 20, 2021.

Michael D. Roberts, PE, CHFM, SASHE, CHE

Director, Energy Services, Atrium Health Charlotte, NC

BIOGRAPHY

Michael is an active member of the American Society of Healthcare Engineers (ASHE) and currently sits on the ASHE Board for his second term as the Region 3 Representative. He was co-chair of the

ASHE Sustainability Committee and has worked on Sustainability task forces. As Board representative he has promoted ASHE as the trusted source for healthcare facility management in presentations at many chapter conferences, held chapter leader conference calls to share best practices and promoted personal professional development through involvement in ASHE and Chapter initiatives.

He is a North Carolina Healthcare Engineers Association (NCHEA) Past President, was a board member for seven years and was their ASHE Sustainability Liaison. His work as Sustainably Liaison has helped NCHEA receive the ASHE chapter status of Elite each year it has been offered. During his term as president he promoted coordination with other professional organizations through a joint seminar with the local ASHRAE chapter, code advocacy through petitioning the state building code to revise requirements for sprinkler system testing and reduction to chapter members with conferences and obtained ASHE's highest level of affiliation.

Michael Roberts has over 35 years in facility management, operations and design and over 20 years of experience working directly for healthcare systems in a variety of facility management leadership

roles. He is currently working with Atrium Health as Director, Energy Services. For the past two years he was a Plant Operations representative on the Strategic Master Facility Plan project teams reviewing best practices in designing four new hospitals including a one million square-foot quaternary care facility. His leadership with Atrium Health has earned Energy Star Partner of the Year for four consecutive years, an ASHRAE Technology Award - First Place and many Energy to Care awards. His healthcare experience includes leading the facilities teams to several very successful accreditation surveys, validation surveys and supporting three organizations to Magnet status. His experience has seen a vast amount of challenges and opportunities that brings with it a wealth of experience. His experience also includes engineering design and operations of highly regulated power plants and commercial and industrial mechanical design. The North Carolina

Healthcare Engineers Association named Mr. Roberts the 2020 NCHEA Engineer of the Year.

Mr. Roberts earned his Bachelor of Science in Mechanical Engineering from Virginia Tech and is a registered Professional Engineer, SASHE, Certified Healthcare Facilities Manager and NC Senior Certified Hospital Engineer.

Michael enjoys sports, mountain biking, hiking, motorcycling, music, coaching youth sports and loves spending time with his family and friends.



PERSONAL LETTER

Hello, my name is Michael Roberts, and I am a candidate for ASHE President-Elect. I am honored and humbled to be considered, especially knowing the talented professionals who have previously held this position. Today I ask you review my qualifications and vision and consider voting for me.

This past year and a half has brought new challenges and opportunities to operating and maintaining our healthcare facilities. Everything from the facility aspect has been challenged in ways they haven't before, from floor layouts to the infrastructure. Membership has been truly innovative in ways to best protect our staff and patients within the buildings we occupy. I have attended chapter meetings and listened to the experiences our membership is having, and we truly have the best talent working in healthcare. The experiences that we have had must be documented and learned from to inform our codes and design standards. The need for flexibility and resiliency within our buildings and infrastructure is a must and cost-effective best practices need to be developed. Easily and quickly engaging our membership in committees and task forces to bring and develop these experiences into member resources needs to occur.

ASHE's advocacy program needs to continue to be a top priority and streamlining and coordination of the many different governing bodies needs to continue. The experiences of 2020 should be incorporated into design and operations tools. ASHE's collaboration with the many codes and standards groups must be supported and continued.

ASHE's support to the state chapters should be strengthened. Affordable and informative, interactive ways need to be developed to engage our membership. ASHE's experience with online and virtual education seminars should be a resource for our chapters.

I am very fortunate to have spent most of the last twenty-seven years working for diverse healthcare systems. I found my professional passion in creating and maintaining safe, healing environments for healthcare. My experience includes responding to many different challenges to the healthcare physical environments. This experience has included stand-alone hospitals and small and large healthcare systems. I also have a wealth of experience from outside of healthcare which brings more perspective to the challenges we face. This experience will help me further the ASHE goals in all areas and relate to the full and associate membership. I am a registered professional mechanical engineer, have received the designated of SASHE and have the Certified Healthcare Facility Managers (CHFM) certification.

I am currently serving a second term as the ASHE Region 3 Advisory Board member and have been co-chair of the Sustainability Committee. I am a Past President of the North Carolina Healthcare Engineers Association (NCHEA), was a member of the NCHEA Board of Directors for seven years and was their first Sustainability Liaison to ASHE. I am also a member of ASHRAE.

As ASHE President I would lead the Board to:

- Further our professional reputation in the C-suite through concerted efforts working with AHA
- Champion operational excellence developing realistic maintenance strategies and promoting efficient systems that are flexible to handle different patient populations
- Work to ensure lessons learned from 2020 are incorporated into the planning, design, construction, and operations of healthcare facilities and advocate that code changes are based on good science and informed by national experts
- Promote succession planning and engagement of our young professionals
- Work to support our state chapters in providing excellent value It is my goal to see that ASHE continues to be the most respected national resource for industry expertise and standards.

Most importantly, I will support my fellow members to make a day-to-day impact, not only in our workplaces, but also in the lives of our families and our communities. I have a strong desire to give back to the organization that has helped me in so many ways. Today, I ask for your vote as ASHE President-Elect.

Thank you,

Michael

2021 BOARD OF DIRECTORS and STATE OFFICERS

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and ENERGY to CARE Liaison

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UPCOMING EVENTS:

2022 NCHEA SPRING SEMINAR

Tuesday, March 15, 2022 - Friday, March 18, 2022.
Pinehurst Resort, Pinehurst, NC

2022 ASHE PDC Summit

Sunday, March 20, 2022 - Wednesday, March 23, 2022
Ernest Morial Convention Center - New Orleans, LA

2022 ASHE Annual Conference

Sunday, July 17, 2022 - Wednesday, July 20, 2022
Boston Convention and Exhibition Center - Boston, MA

2022 NCHEA

70th ANNUAL CONFERENCE & EXHIBITION

Tuesday, August 16 - Friday, August 19, 2022
Wilmington Convention Center - Wilmington, NC